

**OIG** Office of the Inspector General  
SOCIAL SECURITY ADMINISTRATION

March 9, 2018

The Honorable Gwen Moore  
Member, United States House  
of Representatives  
316 North Milwaukee Street, Suite 406  
Milwaukee, WI 53202

Dear Ms. Moore:

I received your March 5, 2018 letter requesting that my office review the circumstances and procedures the Social Security Administration (SSA) used in deciding to close the Mitchell Street field office in Milwaukee, Wisconsin. The letter stated that SSA first notified your office on January 9, 2018 of the anticipated March 2018 field office closure due to numerous health and safety concerns.

You asked that we do the following:

1. Identify and evaluate SSA's reasons for the field office closure.
2. Ascertain SSA's plans to mitigate any effects on individuals currently served by the field office.
3. Determine if SSA followed its internal policies related to notifying your office and the public of the office closure.

We are notifying SSA management that we will begin this review. We have also begun obtaining all relevant information related to your request.

Thank you for the opportunity to provide the Subcommittee with this information. If you have any questions, please call me or your staff may contact Walter Bayer, Congressional and Intragovernmental Liaison at (202) 358-6319.

Sincerely,

  
Gale Stallworth Stone  
Acting Inspector General

cc:  
Commissioner of Social Security  
General Counsel